

Privacy Policy
FC Link, Inc.
Revised: August 2018

Welcome to FC Link! FC Link, Inc. (“FC Link”) provides an interactive team management and coordination platform for soccer teams at all levels. **Protecting your private information is our priority.** Our Privacy Policy applies to FC Link and explains how we and some of the companies we work with collect, use, share, and protect information in relation to our mobile services, web site, and any software provided on (or in connection with) FC Link services, and your choices about the collection and use of your information.

By using our Service you consent to the practices described in our Privacy Policy. The Privacy Policy applies to all visitors, users, and others who access the Service (“Users”).

1. COLLECTION AND USE OF PERSONAL AND OTHER INFORMATION

Throughout this Privacy Policy, we use the term "personal information" to describe information that can be associated with a specific person and can be used to identify that person. We do not consider personal information to include information that has been made anonymous or aggregated so that it can no longer be used, whether in combination with other information or otherwise, to identify a specific person. In order to provide you with our Services we ask you to provide us with some personal information. For an individual user, the minimum amount of information is:

- 1.1 Your username, password and e-mail address when you register for an FC Link account;
- 1.2 Information that you provide for your user profile (e.g., first and last name, picture, phone number, birthday). This information allows us to help you or others be "found" on FC Link;
- 1.3 User Content (e.g., photos, comments, and other materials) that you post to the Service; and,
- 1.4 Communications between you and FC Link. For example, we may send you Service-related emails (e.g., account verification, changes/updates to features of the Service, technical and security notices). Note that you may not opt out of Service-related e-mails.

Additionally, there are certain types of optional information that you or your team may provide. Examples of this type of optional information include:

- 1.5 Your contact information (e.g., phone number, physical address, etc.)
- 1.6 Sports specific information (e.g., position, sports statistics, etc.)
- 1.7 Schedule information (e.g., whether you plan to attend an upcoming event)
- 1.8 Location information (e.g., your physical location at a given time)
- 1.9 Device and software information (e.g., the type of mobile device and associated hardware and software information, the browser used to access our web service, etc.)
- 1.10 Social media login information

If you are the parent / guardian of a player whose team is using FC Link, we may ask you for optional information about your child (e.g., player name, position, gender, statistics). The service is not for use by children under 13 and we never knowingly communicate directly with children under 13. You should not submit information about children under 13 unless you are the parent or guardian of that child or have the permission of the parent or guardian.

If you are an FC Link user, you may need to pay for your use of our Sites and Services using a credit [or debit] card. We use third party payment card processing companies engaged by us to process payments in connection with the Sites and Services. These third parties have committed to FC Link to process your payment card information in a secure, PCI compliant manner. Your credit card information is processed and retained by these third parties and will not be passed on to FC Link; **FC Link does not store your payment card information in any way.**

Our pricing structure includes up to three free teams, with additional teams being added for \$3.99 a month. Other custom pricing structures may be implemented by FC Link, Inc. at its sole discretion.

2. USE OF COOKIES, IMAGE TAGS, and DEVICE IDENTIFIERS

Cookies are small amounts of information stored in files within your computer's browser. Device identifiers are information about the devices you use to access online sites and services like FC Link, including IP address, user agent information (browser version, OS type and

version), and device provided identifiers. We may use session cookies (which expire once you close your web browser) and persistent cookies (which stay on your computer until you delete them) or access device identifiers to store your preferences, identify you and maintain your signed-in status, and provide you with a more personal and interactive experience, but we do not store your username or password or your personal information in a cookie. We may also use web beacons, which are typically small graphic objects or pixels that are embedded in a web page. We offer certain features that are available only through the use of cookies or device identifiers.

You are always free to decline cookies if your web browser permits. However, if you decline cookies, you may not be able to use certain portions of our Service. Use of technologies designed to prevent cookies or other related technologies (such as ad blocking software) may interfere with the correct operation of our Services.

We may use or access our cookies or web beacons on our website or third party websites to serve ads to you in a more personalized fashion. We let other companies that show advertisements on some of our pages set and access their cookies or web beacons on your computer or access your device identifiers. Other companies' use of their cookies and web beacons and of device identifiers is subject to their own privacy policies, not this one. Advertisers or other companies do not have access to our cookies except as described in our Privacy Policy.

3. HOW WE USE YOUR INFORMATION

FC Link collects and uses your personal information to operate and deliver the Services that you have requested by being a User.

We may also use your personally information to inform you of other products or services available from FC Link and its affiliates. We may also contact you via surveys to conduct research about your opinion of current services or of potential new services that may be offered.

We will not sell, rent or lease your information to third parties outside FC Link, Inc. without your consent, except as noted in this Privacy Policy.

We may, from time to time, contact you on behalf of external business partners about a particular offering that may be of interest to you. In those cases, your unique personally identifiable information (e-mail, name, address, telephone number) is not transferred to the third party. FC Link may share data with trusted partners to help perform statistical analysis,

send you email or postal mail, provide customer support, or arrange for deliveries. All such third parties are prohibited from using your personal information except to provide these services to FC Link, and they are required to maintain the confidentiality of your information.

We may keep track of the websites and pages our users visit within FC Link, in order to determine which of our Services are the most popular. This data is used to deliver customized content and advertising within FC Link to customers whose behavior indicates that they are interested in a particular subject area.

We will disclose your personal information, without notice, only if required to do so by law or in the good faith belief that such action is necessary to: (a) conform to the edicts of the law or comply with legal process served on FC Link or the site; (b) protect and defend the rights or property of FC Link; and, (c) act under exigent circumstances to protect the personal safety of users of FC Link, or the public.

The coaches, team owners or managers of each team or league can upload your personal information to the service and share pieces of your personal information and other information with other team or club/league members through team and club/league settings or with the public under the Public Access settings.

It is up to you as to whether you share this optional information -- none of it is required, but you may need to work with your team owner or manager to limit any information sharing or to remove or update any information submitted on your behalf.

We may also share your information with a team owner or manager if we believe you or another user that has interacted with you through our Services may have violated our terms of use as we consider necessary to help address the situation. The team owner is defined as the person who is listed in FC Link as the billing contact for the team.

4. HOW WE STORE YOUR INFORMATION

Your information collected through the Service may be stored and processed in the United States or any other country in which FC Link, its Affiliates, or its Service Providers maintain operations.

FC Link, its Affiliates, or Service Providers may transfer information that we collect about you, including personal information across borders and from your country or jurisdiction to other countries or jurisdictions around the world. If you are located in the European Union or other regions with laws governing data collection and use that may differ from U.S. law,

please note that we may transfer information, including personal information, to a country and jurisdiction that does not have the same data protection laws as your jurisdiction.

By registering for and using the Service you consent to the transfer of information to the U.S. or to any other country in which FC Link, its Affiliates or Service Providers maintain facilities and the use and disclosure of information about you as described in this Privacy Policy.

We use commercially reasonable safeguards to help keep the information collected through the Service secure and take reasonable steps (such as requesting a unique password) to verify your identity before granting you access to your account. However, FC Link cannot ensure the security of any information you transmit to FC Link or guarantee that information on the Service may not be accessed, disclosed, altered, or destroyed.

Please do your part to help us. You are responsible for maintaining the secrecy of your unique password and account information, and for controlling access to emails between you and FC Link, at all times. Your privacy settings may also be affected by changes the social media services you connect to FC Link make to their services. We are not responsible for the functionality, privacy, or security measures of any other organization.

5. MANAGING YOUR INFORMATION

If you are a registered user, you may review, update, correct or delete your personal information by logging into FC Link at www.fclink.com. If you are unclear about how to do this or have concerns, contact us at support@fclink.com

Photos, team schedules and other information may be maintained by the team or group managers. If you have concerns about that information, contact your team/group manager or drop us a line at support@fclink.com

We may communicate with you at various times, with administrative emails or other communications, about transactions and service announcements, customer service responses, and promotional emails like special offers, newsletters, and updates. You can choose to stop receiving promotional emails at any time simply by changing your preferences, unsubscribing through the applicable Sites and Services, or using an email's unsubscribe function. You may not opt out of receiving administrative messages or customer service responses. If you have agreed to receive marketing communications through interactions with our partners, you must change your communication preferences with them directly.

If you choose to invite others to use FC Link, we ask you for your friend's email and their name. We will automatically send your friend a copy of the email. FC Link or our service providers store this information for the sole purpose of sending this one-time email. Your friend may contact us at support@fclink.com to request that we remove this information from our database.

6. CHILDREN'S PRIVACY

FC Link may collect personally identifiable information from children under the age of thirteen if the parents or guardians of the child desire for the child to be a part of the FC Link service.

If you are under the age of thirteen, you must ask your parent or guardian for permission to use this website. If you are a parent and you have questions regarding our data collection practices, please contact us using the information provided at the end of this Statement of Privacy.

7. CHANGES TO THE PRIVACY POLICY

FC Link will occasionally update this Privacy Policy to reflect company and customer feedback. FC Link encourages you to periodically review this Statement to be informed of how FC Link is protecting your information.

8. HOW TO CONTACT US

FC Link welcomes your questions or comments regarding this Statement of Privacy. If you believe that FC Link has not adhered to this Statement, please contact FC Link at:

FC Link, Inc.
PO Box 156101
Fort Worth, TX 76155
support@fclink.com